

LA DISCIPLINA BPM

ING. JIMMY FIGUEROA - CONSULTOR SOA/BPM



i $\textcircled{67}$ ($\text{♩} = \text{♩}$) ($\text{♩} = \text{♩}$)

$\textcircled{75}$ \otimes ($\text{♩} = \text{♩}$) *8va* $\textcircled{1}$

$\textcircled{32}$ *15ma* ($\text{♩} = \text{♩}$) $\textcircled{532}$ $\textcircled{17}$

...▲

i... $\textcircled{6}$ \otimes $\textcircled{7}$ ($\text{♩} = \text{♩}$)

$\textcircled{2}$ $\textcircled{4}$ *8va* ($\text{♩} = \text{♩}$)

8vb ($\text{♩} = \text{♩}$) $\textcircled{1}$ ($\text{♩} = \text{♩}$)

\otimes $\textcircled{5}$ \blacktriangle

¿ CONOCÉS EL
ESTANDAR BPM ?

EL PROYECTO

VENTANILLA ÚNICA

DE COMERCIO EXTERIOR



banana

0.6 hrs

35 mins

factura
nota técnica
DUA
certificado origen
fito
débitos automáticos

after

before





pineapple

0.6 hrs



after

before



2.9 hrs



yucca



0.7 hrs

before



after

2.9 hrs

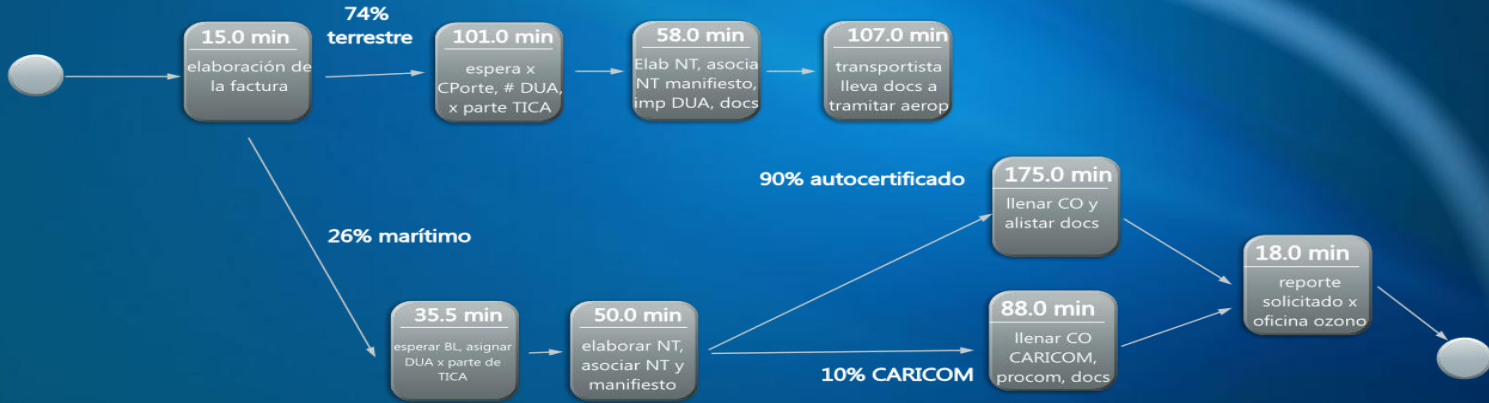


refrigerator

1.6 hrs



before



after

4.3 hrs



dairy

1.5 hrs

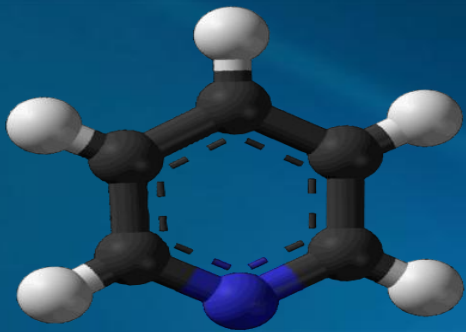


after

before



10 hrs



agrochemicals

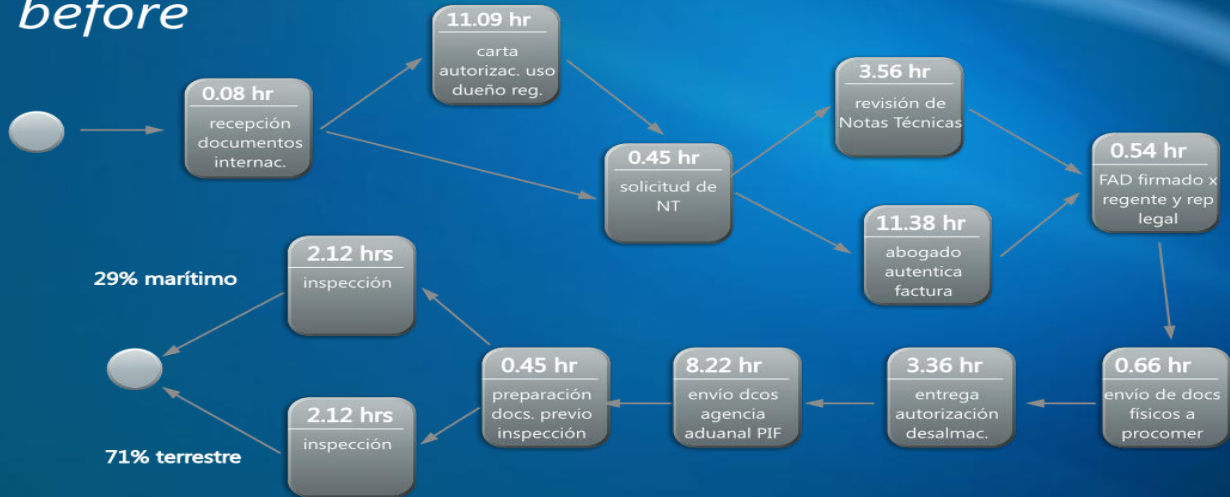
2.2 hrs



29% marítimo

after

before



29% marítimo

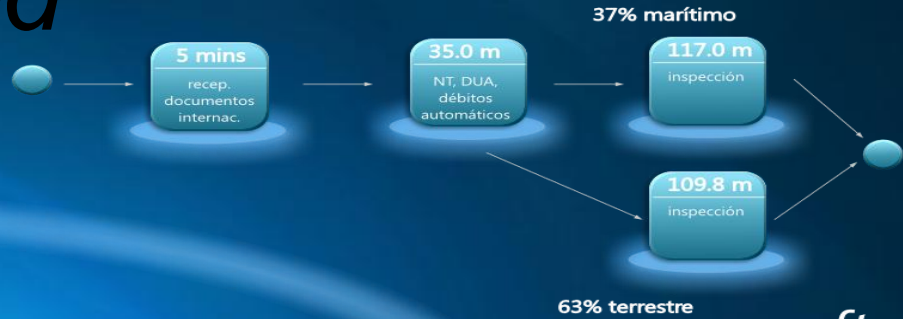
71% terrestre

27.5 hrs



animal feed

4.4 hrs



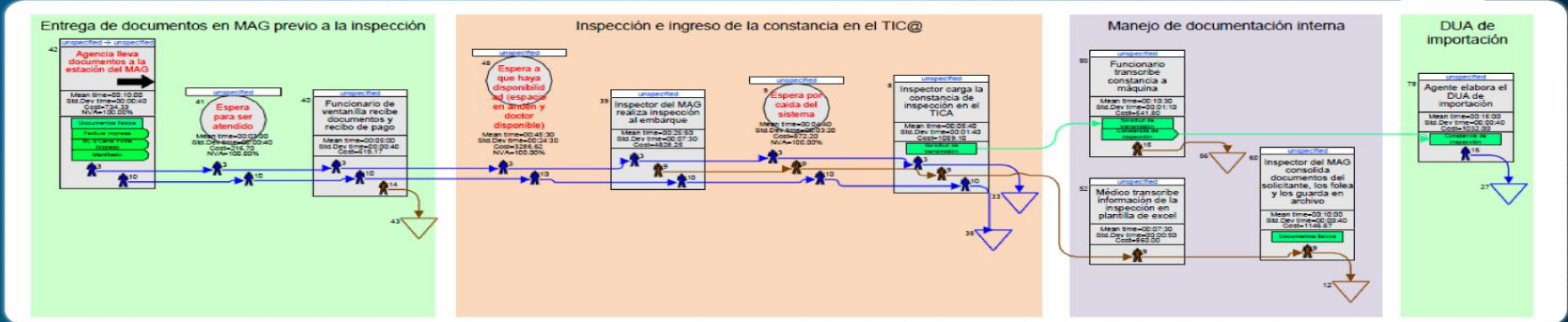
before



19.1 hrs



animal feed



time: 2.09 hrs cost: \$25.1

Requirement Specification of 100%
of import/export permits

OUTSIDE

Single Window 2.0 project

INSIDE

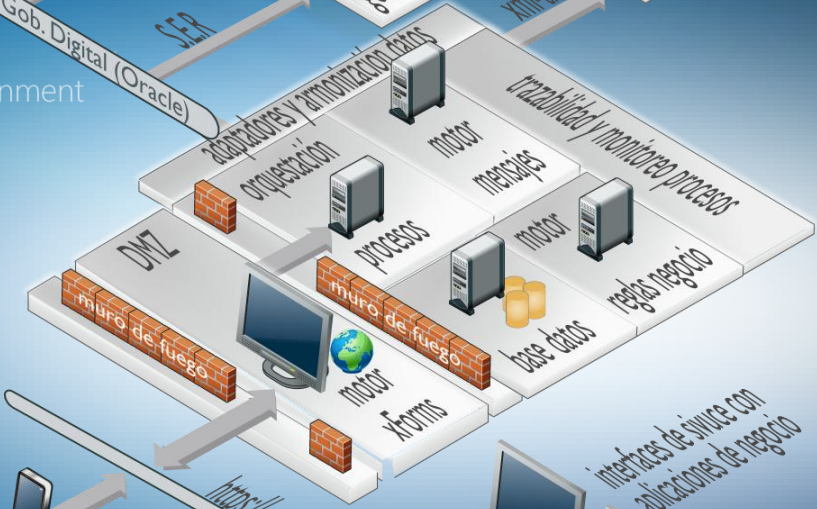
End-to-end
documentation of ~50
processes
Process reengineering

Collaboration with 16 Gov
Institutions
+60 Gov employees involved
+500 hours of discussion on
process improvement

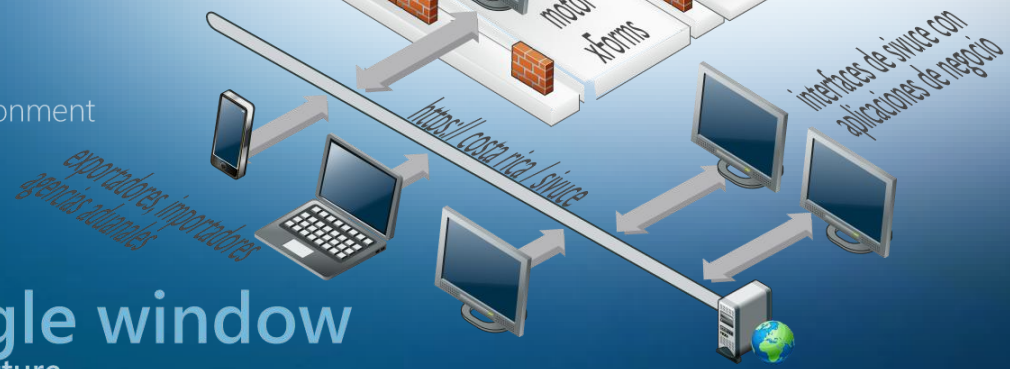
interoperability environment



process & services environment



user environment



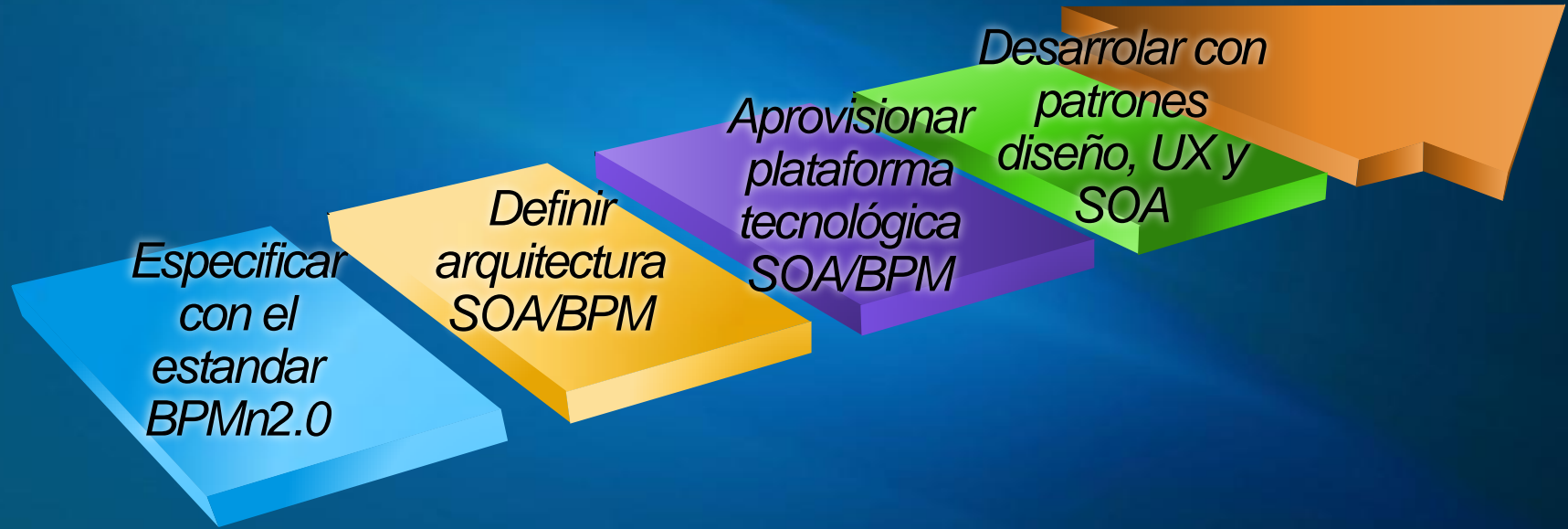
new single window architecture

PROCOMER

UNA CULTURA BPM

DISCIPLINA BPM

PASO-A-PASO





Atrévete a la dis

ING. JIMMY FIGUEROA - CONSULTOR SOA/BPM

jimmyfigueroa@me.com